



Dear Valued Client,

To serve you better, Philippine National Bank will conduct **system enhancement activities** starting **Thursday, August 10 (9:00PM) to Sunday, August 13, 2017 (11:50PM)**.

During the said dates, PNB C@shNet, ATMs, Mobile Banking, Internet Banking, over the counter bills payment services, and Cash OTC payout will be temporarily unavailable. As such, **transactions value-dated on August 11-13, 2017 will not be processed by PNB C@shNet.**

Please perform your PNB C@shNet transactions on or before August 9 and advise your beneficiaries and/or subscribers accordingly to minimize any inconvenience.

Please expect the following when you access your PNB C@shNet account after the aforementioned activity.

- **CHANGE IN GROUP ID.** You will be required to add a prefix of zero (0) to your existing Group ID. For example:
 - Current Group ID : 1234567
 - NEW Group ID : **0**1234567
- **DISPLAY OF NEW ACCOUNT NUMBERS.** **All PHP and USD Savings and Checking Accounts shall be assigned new 12-digit account numbers as part of the enhancement.** You will be receiving a separate communication on your new account numbers enrolled in PNB C@shNet soon.
- **SUPPORT FOR OLD ACCOUNT NUMBERS.** Note that old account numbers of beneficiary accounts for Paywise, Autopay, Corporate ePay, and subscriber/payor accounts for ADA file uploads will still be recognized by the system and thus, may still be used. However, Customer-Wise reports will reflect the corresponding new account numbers of your beneficiary and/or subscriber accounts.
- **FUTURE-DATED TRANSACTIONS HANDLING.** All transactions dated August 11 onwards that were previously uploaded in PNB C@shNet will not be processed by the system. We request you to kindly re-upload/re-file all future-dated transactions beginning August 14, 2017.
- **TRANSACTION HISTORY VIEWING.** The transaction history under the existing account numbers will be available in PNB C@shNet only until August 10, 2017. Only transactions under the new account number will be available starting August 14, 2017.

Please regularly download the transaction history of your existing account numbers thru the Account Management facility, for future reference.

Thank you for banking with PNB.

Philippine National Bank
PNB Financial Center
Pres. Diosdado Macapagal Blvd.,
Pasay City, Metro Manila 1300,
Philippines

T. (632) 526-3131 to 70 / 891-6040 to 70
P.O. Box 1844 (Manila)
P.O. Box 410 (Pasay City)
www.pnb.com.ph